



Stay Updated!

USE AN UP-TO-DATE BROWSER.

Having a current browser (the software your computer uses to access the internet) installed is a necessary component to keeping your online banking experience seamless and your financial information safe. In order to stay compatible with QNB-Online and Bill Pay, you'll need to use an up-to-date browser to take full advantage of features like Advanced Bill Pay. Customers using an incompatible browser to access the advanced version of Bill Pay will see the following message:

“You are using an incompatible browser. You will not be able to access this site after September 20, 2017. Please switch to one of these browser versions (or higher): Internet Explorer 11, Edge (any version), Chrome 42, Firefox 31, or Safari 9.”

No matter what browser you use, make sure you have the latest version installed. Below is a list of desktop/laptop browsers and operating systems that are compatible with QNB-Online. To make life a little easier, we encourage QNB customers to configure browsers for automatic updates.

Desktop/Laptop Browser	Compatible Operating System
Google Chrome 42 or later	Windows Vista or later, Mac OS X 10.6 or later
Internet Explorer 11	Windows 7 or later
Microsoft Edge	Windows 10 or later
Mozilla Firefox 33 or later	Windows Vista or later, Mac OS X 10.6 or later
Safari 9 or later	Mac OS X 10.6 or later

↑ [Click on browser to update](#)

Mobile Device	Compatible Operating System
Android	Android 4.2.x or later
Apple	iOS 8.x or later (iOS 9.x or 10.x preferred)

Please note – Blackberry, Kindle Fire and Windows Phone devices are non-compatible QNB-Online and QNB-Mobile.

If you have any questions about browsers, please contact our Customer Service Center by phone at 215-538-5605 or 800-491-9070, by email at csc@qnb.com or by chat at QNB.com.