



Stay Updated!

USE AN UP-TO-DATE BROWSER.

Having a current browser (the software your computer uses to access the internet) installed is a necessary component to keeping your online banking experience seamless and your financial information safe. In order to stay compatible with QNB-Online and all of its advanced features, you'll need to use an up-to-date browser.

No matter what browser you use, make sure you have the latest version installed. To make life a little easier, we encourage QNB customers to configure browsers for automatic updates.

Below is a list of desktop/laptop browsers and operating systems, along with a list of mobile devices and operating systems, that are compatible with QNB-Online and our QNB-Mobile app. Make sure your computers and mobile devices are updated and running the latest versions for the most functional and secure online banking experience.

Desktop/Laptop Browser	Compatible Operating System
Google Chrome v.81 or later	Windows 10, Mac OS X 10.1 or later
Internet Explorer v.11 (limited support)	Windows 10
Microsoft Edge v.83 or later	Windows 10
Mozilla Firefox v.77 or later	Windows 10, Mac OS X 10.1 or later
Safari v.11 or later	Mac OS X 10.1 or later

↑ [Click on browser to update](#)

Mobile Device	Compatible Operating System
Android	Android 5.x or later
Apple	iOS 11.x or later

Please note – Blackberry, Kindle Fire and Windows Phone devices are non-compatible QNB-Online and QNB-Mobile. Mobile device camera must be 5 megapixels or higher to meet mobile remote deposit capture (mRDC) requirements.

If you have any questions about browsers, please contact our Customer Service Center by phone at 215-538-5605 or 800-491-9070, by email at csc@qnb.com or by chat at [QNBbank.com](https://www.qnb.com).