



# We're Upgrading!

## WE ASK THAT YOU UPGRADE WITH US.

We're excited to announce that we are upgrading our online banking and mobile app this summer! As we get ready to upgrade, we ask that you upgrade with us. Having a current browser (the software your computer uses to access the internet) installed is a necessary component to keeping your online banking experience seamless and your financial information safe.

**No matter what browser you use, make sure you have the latest version installed.** To make life a little easier, we encourage QNB customers to configure browsers for automatic updates.

Below is a list of desktop/laptop browsers and operating systems, along with a list of mobile devices and operating systems, that will be compatible with our QNB-Online and QNB-Mobile upgrade. Make sure your computers and mobile devices are updated and running the latest versions for the most functional and secure online banking experience.

Desktop Browser	Compatible Operating System
Google Chrome 37 or later	Windows Vista or later, Mac OS X 10.6 or later
Internet Explorer 11	Windows 7 or later
Microsoft Edge	Windows 10 or later
Mozilla Firefox 33 or later	Windows Vista or later, Mac OS X 10.6 or later
Safari 6 or later (Safari 9 preferred)	Mac OS X 10.6 or later

↑ [Click on browser to update](#)

Mobile Device	Compatible Operating System
Android	Android 4.2.x or later
Apple	iOS 8.x or later (iOS 9.x or 10.x preferred)

*Please note – Blackberry, Kindle Fire and Windows Phone devices are non-compatible with our QNB-Online and QNB-Mobile upgrade.*

If you have any questions about browsers, please contact us at 215-538-5605 or [csc@qnbbank.com](mailto:csc@qnbbank.com).